

My daughter's van broke down on her way to Frederick. She is hearing impaired and could not communicate on a cell phone to get Roadside Assistance. She was not near any other human being who might be able to assist her. The PWC police transferred me to Loudon County and immediately a deputy was dispatched to assist her. Her van was off the road and not blocking traffic. Deputy Wilhelm stayed in contact with me and was able to text message my daughter to make sure she was all right. I am very grateful to Deputy Wilhelm and to your dispatch center for your prompt, courteous, and efficient service.

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My daughter and her horse team experienced a flat tire while traveling on route 7 near Purcellville. They had a tire on the truck blow out while pulling a 5th wheel horse trailer. During this time Officer Sinclair arrived along with another officer who blocked a lane to provide safety on a very busy road with a limited shoulder. Officer Sinclair helped my father get the spare tire down and made sure everyone stayed safe during this time. I appreciate that you provided assistance during this time. Route 7 can be a speedway at times and ensuring the safety was key. Thank you, Deputy Sinclair, and the LCSO.

Thank you from a fellow Leo wife. Stay safe!

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Deputy Gardner has been absolutely amazing during this whole process and has gone above and beyond to make sure that I am well informed when he doesn't have to. Through every step of the process during this difficult time, he has called me and given me updates and answered any questions that I may have. I am extremely appreciative of his service to myself and the community.

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Officer Blackall stopped me for a traffic infraction. He was not only professional and courteous, but also very kind to my wife and me, asking about our day and if we were well. This attitude stayed the same throughout the entire incident, and was probably the best encounter, in my life with a police officer. He is a credit to Loudoun County and Sheriff's department, and I feel lucky and blessed to have officers like him protect me and my family. I hope he has a tremendous career in front of him.

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While serving on a jury, I found Deputy Hollar to be extremely personable, friendly, and informative. This job is likely tedious at times and I really appreciated his interactions with us. He even served as a tour guide giving us a bit of the history and information about the courthouse as he led us around our assigned facilities.

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I unfortunately, had my vehicle stolen over Easter weekend. Frantic, stressed and feeling completely alone, I called 911. The dispatcher told me to wait at the location and refused to

provide an estimated time frame for when an officer might arrive. Distraught and depressed, I waited impatiently for help to arrive. Within five-minutes, DFC Ariel Rodriguez (#3414) arrived on scene. Even though there was no immediate emergency and with the force being understaffed due to the holiday weekend, DFC Rodriguez showed up promptly.

His calm and professional demeanor helped put me at ease for as much as possible relative to the situation. He was thorough, meticulous, and organized when putting together my story of the events. He made sure he had every detail I could provide without trying to rush through the procedures. He respected me and made me feel heard. Although, I could have done several things to have prevented this from happening, he reassured me that, I was the victim. A dumb victim, but a victim, nonetheless.

He kept me in the loop about everything he was doing and planned to do. He walked me through the necessary steps to complete. He offered me a ride to my house. He didn't judge me for my errors or negligence.

There came a point, where Deputy Rodriguez was to hand over the case to several detectives to work from thereon. At this point, Deputy Rodriguez could have moved on with the case as it was no longer assigned to it. Even if that had been the end of his involvement, he still would have received kudos from me. However, Deputy Rodriguez went above and beyond. Somehow, with the intelligence he uncovered, and his aptitude to solving crimes, Deputy Rodriguez was able to locate my vehicle. He apprehended the suspect who had stolen my vehicle. All of this was done within 30-hours since I called it in. Thirty-hours was all he needed to resolve this case. He went out of his way on an Easter weekend to bring me my car back. I was astonished that he had recovered the vehicle and arrested the suspect. The case wasn't even under his responsibility anymore yet, he decided to act on his gut and resolved the case. Truly remarkable. I wanted to cry when I realized my car was stolen. I definitely shed a tear of joy when he called me with the good news.

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Deputy Rodriguez is an embodiment of how a police officer should act. He is professional, caring, hardworking and extraordinarily intelligent. I believe, he is the only reason I have my car today. He is a distinguished and valued member of the Loudoun County Sheriff department. I am proud to have an officer like, Deputy Rodriguez representing the police force in Virginia. I could never thank him enough.

A Hero is an ordinary person who faces extraordinary circumstances and acts with courage, honor, integrity, and selflessness. Deputy Ariel Rodriguez is my hero and I'm glad he is protecting our neighborhood.